

# **PEOs of Diploma in Travel and Tourism for NEP 2020**

## **Programme Educational Objectives: - (PEOs)**

The Diploma students will, after completion of 3 to 5 years of Diploma Travel and Tourism Program:

### **PEO1- Knowledge and Skill:**

Have a successful career in the industry by applying the knowledge and skill acquired.

### **PEO 2: Entrepreneurial Skills:**

Attain entrepreneurial knowledge and skills in tourism industry to create employment opportunity for the community and serve the society.

## **Program Outcomes (POs) of DTT for NEP 2020**

### **PO 1 – Tourism Knowledge:**

Apply basic knowledge and principles of tourism industry.

### **PO 2 – Problem Analysis:**

Identify, analyze and solve industry problems using standard methods to achieve long term objectives.

### **PO 3 – Modern Tool usage:**

Apply appropriate techniques, resources, relevant software, and technologies with an understanding of its limitations in tourism industry.

### **PO 4 – Environment and Sustainability:**

Understand the impact of tourism on society and environment and the need for sustainable development.

### **PO 5 – Individual and team work:**

Function effectively as an individual, and as a member or leader in diverse teams, and in multidisciplinary settings.

### **PO 6 -Communication:**

Provide effective communication at all levels of the organization through report writing, documentation and presentation skills.

### **PO 7 – Life- Long Learning:**

Recognize the need for, and have the preparation and ability to engage in independent and life-long learning in the broadest context of technological change.

# **Program Specific Outcomes (PSOs) of DTT for NEP 2020**

## **PSO1: Professional practices:**

Use effective customer service skills.

## **PSO 2: Product Knowledge:**

Use destination knowledge for designing and planning tour itineraries as per the need of customers and apply marketing skills to sell tourism products.

## **PSO 3- Problem Solving:**

Able to make correct decisions and provide solutions to challenges while working in the tourism industry.