

Diploma in Hotel Management & Catering Technology for NEP 2020

Programme Educational Objectives: - (PEOs)

The Diploma students will, after completion of 3 to 5 years of Diploma Hotel Management & Catering Technology Program:

PEO 1: Knowledge & Skills: Acquire professional competencies and interpersonal skills to deal with situations in the hospitality industry to ensure guest satisfaction.

PEO 2: Problem Solving: Able to make correct decisions and provide solutions to challenges while working in the hospitality industry.

PEO 3: Entrepreneurial Skills: Attain entrepreneurial knowledge and skills in hospitality industry to create employment opportunity for the community and serve the society.

Program Outcomes (PO)

PO 1 – Hospitality Knowledge:

Apply basic principles and concept of operational core areas of hospitality industry.

PO 2 – Problem Analysis:

Develop analytical and problem solving skills using appropriate tools and techniques in hospitality industry.

PO 3 -- Development of Solutions

Demonstrate the ability to develop, examine, question, and explore perspectives or alternatives to problems in hospitality operations.

PO 4 – Modern Tool usage:

Apply modern Tools and appropriate techniques in hospitality industry.

PO 5 – Professional Practices for Society, Sustainability and Environment:

Apply appropriate knowledge in context of society, sustainability, environment and ethical practices.

PO 6 – Individual and team work: (Project Management)

Function effectively as an individual, and as a member or leader in diverse teams, and in multidisciplinary settings.

PO 7 – Life- Long Learning:

Recognize the need for, and have the preparation and ability to engage in independent and life-long learning in the broadest context of technological change.

Program Specific Outcomes (PSO)

PSO1: Professional practices: Offer exceptional guest service & Performs work activities effectively and efficiently to the standards expected in the operation required in the hospitality sectors.

PSO 2: Product Knowledge & Skills: Apply in-depth knowledge of the operational skills in the various departments of the hospitality industry.

PSO 3: Problem Solving: Able to make correct decisions and provide solutions to challenges while working in the hospitality industry.